

‘This is a practice that sweats the details’

How One Dental became two – and why its meticulous, patient-first approach continues to attract acclaim



One Dental Kensington is a natural evolution of a vision rooted in care, precision and unwavering attention to detail. Still in its early days, its foundation was laid by the success of its sister clinic, One Dental Camberwell, which opened in March 2024 and quickly established itself as an award-winning destination for exceptional dentistry. It was One Dental Camberwell that proudly won them the title of Best New Practice London – a recognition of the team’s commitment to putting patients first. But such plaudits were never seen as a finish line; rather, as confirmation that clinical directors Deep Patel and Lumini Gamage’s approach was making a meaningful difference. With patient demand growing and their philosophy resonating strongly, expanding their care to a second location became the natural next step. That next chapter was Kensington.

Deep and Lumini share not only a partnership in leadership but also a shared educational foundation, having both studied dentistry at the University of Plymouth. Since qualifying, they have remained committed to continuous development, refining their clinical skills and elevating the patient experience at every opportunity. From the very beginning, their vision has been aligned. ‘Our goal has always been to deliver dentistry at the highest possible standard while ensuring every patient feels genuinely cared for,’ they explain. ‘Clinical excellence is essential, but equally important is how patients feel throughout their journey – comfortable, listened to, and confident in the care they are receiving.’ This philosophy is evident across both practices, where the focus extends beyond treatment itself to the environment, communication and personalised care. Both Deep and Lumini have developed expertise in

aesthetic and restorative dentistry. They are passionate about the transformative impact dentistry can have, not just functionally but also emotionally. ‘We are highly focused individuals who take great pride in planning and transforming our patients’ smiles. Helping someone regain their confidence is incredibly rewarding. Equally important is the setting in which that care is delivered. The environment must feel calm, safe and reassuring. Patients deserve to feel completely at ease.’ While Camberwell was always destined to be the first location, deeply connected to Deep’s upbringing, Kensington held its own powerful significance. He spent his school years in Kensington, and it was there that his ambition to become a dentist first took shape. Walking those streets as a student, he imagined a future in which he could open his own practice and serve a community that had played such an important role in his early life.



Lumini Gamage and Deep Patel

So, while Camberwell represented home, Kensington symbolised aspiration. Deep says: ‘Kensington holds so many important memories for me. I went to school there, and even at a young age, I knew I wanted to become a dentist. Opening a practice in Camberwell was incredibly special because it’s where I grew up. But Kensington was equally meaningful as it represents where my ambitions began.’ Together, Deep and Lumini recognised that Kensington High Street was the perfect location for their second clinic – strategically and emotionally. ‘It felt right,’ they explain. ‘This wasn’t simply about opening another practice. It was about bringing our care to a place that shaped who we are.’ The Kensington clinic features three modern surgeries, designed with the same meticulous attention to detail that defines One Dental. Every element of the space was carefully considered to create an atmosphere that feels luxurious and calming. The practice concept itself was developed from the ground up by the pair, working closely with designers and contractors to bring their vision to life. When challenges arose, they remained hands-on, ensuring the result reflected exactly what they had imagined. Their design priorities were clear: create a space that reflects clinical excellence while helping patients feel completely relaxed. This attention to detail extends to the technology used throughout the clinic. Belmont Eurus S8 treatment centres were chosen for their ergonomic design, exceptional comfort and sleek aesthetic. ‘It combines comfort, functionality, and elegance. ‘Patients often comment on how relaxed they feel – we’ve even had patients fall asleep during treatment, which is always a good sign!’ Patient feedback across both locations consistently reflects the team’s efforts.

Reviews frequently highlight the calm environment, attention to detail, and the sense that patient care is genuinely prioritised. Words such as ‘exceptional’, ‘precise’, and ‘reassuring’ appear time and again, reinforcing the ethos upon which One Dental was built. The Google reviews are consistently positive. ‘The standard of care was exceptional,’ writes one. ‘Thorough, precise, and clearly rooted in real expertise. You can tell this is a practice that sweats the details. The clinic itself is spotless, modern, and reassuringly well organised. Appointments run on time, communication is excellent, and there’s a real sense that patient experience actually matters here (a rare thing).’ For Deep and Lumini, these responses validate their core philosophy. And they have worked hard to capture this so-called ‘rare thing’. For them, perfection lies in the footnotes and is something they value and nurture. ‘We go into the clinic every day to perform treatments that can truly change lives. We believe in listening carefully, understanding each patient’s concerns and goals, and creating tailored treatment plans that reflect their individual needs. No two patients are the same, and their care should reflect that.’ Expanding with a second practice brought opportunity, but with this came inevitable challenges. Expanding so soon required resilience, trust in their team and absolute clarity in their vision. ‘It was a significant step, but we are incredibly grateful to our teams, whose dedication makes everything possible. Their commitment to our patients and to our shared values is what allows One Dental to grow while maintaining the standards we believe in.’ Expanding with a second practice is ‘more than just a new business chapter’. Deep says: ‘It’s a deep dive into broadening our trusted and considered, patient-centred care.’ ■